# Your Guide To Buildings And Contents Insurance

Your Home Is Your Castle

















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Why Do You Need Buildings & Contents Insurance?

We Understand That Protecting You And Your Family Is Your Main Priority, It's Ours Too

Which is why it's important to make sure you protect the roof over your heads. Whether you live in a one-bedroom flat or a five bedroom detached house, our guide will help you understand why you need Buildings and Contents insurance and what cover is right for you and your family.

Buildings and Contents insurance falls under the term 'Home Insurance', but you can buy both insurances separately or together under one policy.

#### What Are The Statistics?

- 90% of UK Home Insurance claims are successful.
- 1.2 Million Home Insurance claims are made per day (UK).
- UK Insurers pay out £8 Million per day for home insurance claims.
- Almost a third of UK claims are 'escape of water' related.















### **Buildings Insurance**

#### What Is Buildings Insurance?

Buildings Insurance covers the structure of your home. This includes the walls, floors, windows and roof. Some policies will also cover damages to fixtures and fittings, such as a fitted kitchen or bathroom suite. You can also add extras to your policy, such as accidental damage, for an additional premium.

#### **Buying A Flat?**

It is unlikely that you'll require Buildings Insurance as this should be covered by the service charge.

#### Why Do You Need Buildings Insurance?

If you own your home, your mortgage lender will insist that you have adequate Buildings Insurance. If you are in the process of buying a house, you should have Buildings Insurance arranged before completion. If not, the lender may charge you for a Buildings Insurance policy that does not fit your needs.

#### **Renting A Flat Or House?**

If you're currently renting, it's unlikely that you will need to take out Buildings Insurance as it is usually your landlord's responsibility to arrange.













### **Buildings Insurance**

#### What Is Not Covered?

It provides cover for damage caused by events like fires, storms and floods. It's also important to consider what is not covered by Buildings Insurance:

- General wear and tear is not covered by most policies.
- You won't be covered for malicious acts, such as vandalism.
- Items inside of your home, such as furniture, carpets, clothes, electronics and personal items won't be covered - you'll need contents insurance to insure these.
- If your home is empty for more than 30 60 days, you may not be able to claim for loss or damage. However, if you let your insurer know in advance of going away, they may arrange cover.

It is best to check with your Broadbench expert or insurer, as exclusions vary from one policy to another.

















### **Contents Insurance**

#### What Is Contents Insurance?

Contents Insurance covers the loss or damage to all the things in your home which are not part of the structure or the building.

The best way to understand what this covers is to imagine that you were to turn your home upside down. Everything that would fall out would be covered by Contents Insurance. This may include general items such as clothes, furniture and jewellery, as well as electrical goods such as TVs and washing machines.

#### Do You Need Contents Insurance?

Unlike Buildings Insurance, it is not a requirement to have Contents Insurance if you have a mortgage however, it will reassure you that your possessions are covered if the unexpected happens. Common examples of 'the unexpected' include your home being broken into, a fire or a flood.

If you're currently in the process of securing a mortgage or looking to get Buildings and Contents Insurance but are not sure how much cover you need, speak to one of our expert advisers.













### **Contents Insurance**

#### What Is Not Covered?

It is important to note that some expensive items such as jewellery or art may not be covered, so you may have to take out separate Insurance for specific products.

- General wear and tear is not covered by most policies.
- You won't be covered for malicious acts, such as vandalism.
- If your home is vacated for more than 30 60 days, you may not be able to claim for loss or damage. However, if you let your insurer know in advance of going away, they may arrange cover.
- Frost damage or contents in the garden.
- Mechanical or electrical breakdown, such as a fridge breaking down due to it coming to the end of its useful life.

It is best to check with your Broadbench expert or insurer, as exclusions vary from one policy to another.















### **Optional Extras**

#### **Most Policies Will Offer Some Optional Extras**

All additional extras will of course have a cost, so it is best to speak to an adviser to see where you might be able to make savings while still having the level of cover you need.

#### **Pedal Cycles**

While cycles are usually covered at home under standard Contents Insurance, you can choose extra cover for bikes used by you and your family.

#### **Legal Services Cover**

Usually provides 24/7 legal advice and covers a set amount (usually £100,000+) for legal costs per claim for you, your domestic partner, and any family members living with you. Advice on employment law, consumer and contract law, property disputes, personal injury and medical and cosmetic negligence, and more is usually included free of charge.

#### **Protected No Claim Discount**

As you do with your car insurance, you can select this cover to protect your no-claims discount on your Home Insurance policy.

#### **Personal Belongings Cover**

This can cover your personal belongings, such as your mobile phone, and payment cards away from the home. This can include larger sums of cash and even theft from an unattended vehicle.

#### **Accidental Damage Cover**

This additional cover can include things like septic tanks and service pipes, home entertainment systems – even any glass in your furniture.

**Buildings** - this could cover accidental damage to the rest of your home, such as reversing your car into your house wall.

**Contents** - this might cover accidental damage to your interior belongings - so no need to worry if you spill that glass of wine on the carpet.













### **Optional Extras**

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#### **Home Emergency Cover**

If something sudden happens which causes a loss of essential services; like the heating stops working, a pest infestation or a power breakdown. This protection will usually include labour, parts and materials up to set value and hotel accommodation if your home is deemed to be uninhabitable while repairs are made.

Please note that this cover doesn't normally include non-essential household appliances such as dishwashers.

#### **Garden Cover**

Some belongings in your garden and outside space could be protected against loss, damage and theft. It helps cover items you tend to leave out in the open, like garden furniture and children's toys, as well as damage to your plants, trees and shrubs. This also includes any damage caused by neighbours.















### Why Broadbench?

Many of us decide on what insurance to go for (whether it's for your car, your house or your life) that fits the monthly premium we want to pay. Of course, you could go to a price comparison site and very quickly find the cheapest quote on the market, but would it be the best solution for you and your family?

Our advisers have the skills and knowledge to offer you bespoke and impartial advice, taking in a holistic understanding of your circumstances and combining it with a deep knowledge of what different providers offer. Not only that, but they know how to quickly navigate the insurance minefield and set up exactly what you require, taking the hassle out of your hands.

#### The Benefits Of Using Broadbench:

- Bespoke and impartial advice.
- You deal with a human, not a computer.
- The hassle is taken out of your hands.
- Access to expert market knowledge.















### 4 Simple Steps

How We Make Your Life More Manageable

#### 1. We Listen To You

Getting to know you, your requirements and how you work enables us to find the perfect products for your needs.

#### 2. We Study The Market

Leveraging our network of lenders and insurers, we scour the intermediary market to find the best options and dig into the detail to make sure they're the right fit for you.

#### 3. We Do The Boring Bits

You just want to sign up with the right provider, not be buried in forms and red tape. That's why we run you through the details and fill out all the paperwork ahead of your final approval.

#### 4. We Stay In Touch

We don't just recommend and walk away. We'll regularly check whether your product is right for your current circumstances and, if not, find a new one that is.













### **Our Services**

#### **Business Protection**

- Relevant Life Insurance
- Key Person linsurance
- **Executive Income Protection**
- **Business Healthcare**
- **Shareholder Protection**
- **Business Loan Protection**
- **Professional Indemnity**

#### **Personal Protection** & Insurance

- Life Insurance
- Whole Of Life
- Critical Illness Insurance
- Private Healthcare
- Indemnity Insurance
- Personal Income Protection
- **Buildings & Contents**

#### Mortgages

- First Time Buyer
- Home Mover
- Remortgages
- Buy to Let

#### **Other Services**

**Pensions** 









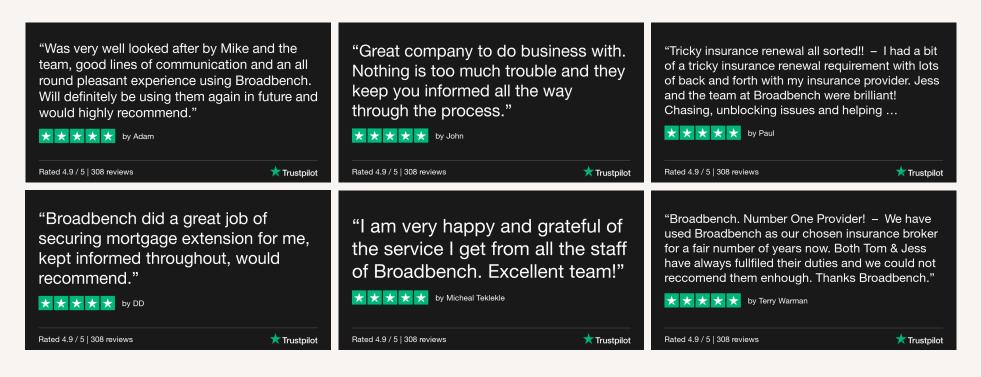






### What Our Customers Say

We are passionate about our customers and providing giving the very best service. Take a look at our latest reviews on Trustpilot.

















# **Find Out More**

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